# Pet Protect, Inc.

# RETURNS FORM

Questions? Telephone 888-738-7873 Monday-Friday 8:30am to 5pm EST
For further details on returns and exchanges please visit the Customer Service details at www.PetProtectInc.com

**Please complete this form and include in your return package.**

***YOU WILL NEED A RAN (Return Authorization Number) TO RETURN YOUR ORDER >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>**

**Please call 888-738-7873 to obtain your RAN number.**

**RAN #** _____

*RAN is valid for 30 days from original invoice date of the order.*

**CONTACT INFORMATION:**

**BUYER DETAILS:** **CUSTOMER NO:** _ _

Name _____

Address _____ PO BOX

City _____ State/zip

Phone ( )

E-mail _____

**SHIPPING DETAILS:** **(if different from buyer details)**

Name _____

Address _____ PO BOX

City _____ State/zip

Phone ( )

E-mail _____

**ORIGINAL ORDER NO:** _____

| ITEM NO | Size | Color | Qty | *Reason | **Action |
|---|---|---|---|---|---|
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

Additional/Exchange Item Notes:

***Reason code**

Why are you returning your item(s)?

a. Damaged/defective

b. Dissatisfied

c. Need different item

d. Changed mind

e. Wrong item

f. Other (explain)

****Action code**

How should we handle your return/exchange?

1. Exchange
*Exchanges will be sent to shipping details of original order unless otherwise noted by customer*

2. Refund
*Refunds will be made based on original method of payment*

**SEND YOUR RETURN ITEM(S) TO**: Pet Protect, Inc. ATTN: RETURNS 519 Turtle Hatch Lane Naples, FL 34103

Personalized items cannot be returned or exchanged. For Full Terms of returns and exchanges please visit www.PetProtectInc.com Customer Service page.